

# Digital Investigation

Ethos Use Case 3.6



## Positive Outcome

A nationwide insurance company requested Ethos to investigate a plaintiff after alleging a crushed foot injury as a result of a large truck driving over the plaintiff's foot. The lawsuit was one of the top defense cases pending in New York State. There was speculation the plaintiff made a successful recovery from the foot injury as a result of social media monitoring after the injury, by the insurance company. The plaintiff's demand to resolve this case was \$4.5 million dollars.

**Case Exposure: \$4,500,000**

This Ethos case investigation resulted in:

**\$2,425,000  
Savings**

Case Exposure - Case Investment = Savings

## Concern:

Ethos was able to provide vital information regarding the activities of the plaintiff and limit the exposure on this case. The insurance company was very pleased with the information obtained and considered the investigative findings a crucial piece of the defense. The settlement decreased from \$4.5 million to \$2.75 million after the investigation was completed by Ethos.

## Actions Taken:

- Ethos was tasked with conducting a digital media investigation on the plaintiff. The plaintiff was posting short videos on Instagram through the personal stories section.
- Ethos was able to determine the plaintiff was residing in Italy for an extended length of time.
- Ethos worked to secure international surveillance of the plaintiff in Italy then later in the United States to compile evidence for this case.
- The digital media information obtained was a crucial piece of the damages for the defense during the court case.

## Bottom Line:

Ethos was able to compile social media evidence and surveillance that allowed the insurance company to resolve the case both within and below the policy limits. Ethos was able to play a very important role regarding the defense in this case.